

## CLAIMS

What is claimed is:

1. One or more computer-readable media comprising computer executable instructions that, when executed, direct a computer to:

display Web-based pages on a display device, each Web-based display page comprising:

a first area containing a graphical workflow indicator that provides an ordered list of user-selectable tasks associated with performing provisioning in a network; and

a second area containing display information and/or parameter fields associated with a particular one of the user-selectable tasks, such that when a particular one of the user-selectable tasks is selected from the first area, information and/or parameter fields necessary to complete operations associated with the particular one of the user-selectable tasks are presented in the second area.

2. One or more computer-readable media as recited in Claim 1, wherein each of the user-selectable tasks contains a hypertext link to a particular one of the pages to enable a user to navigate through the ordered list of user selectable tasks associated with performing the provisioning of the network.

3. One or more computer-readable media as recited in Claim 1, wherein the graphical workflow indicator includes a numeric indicator configured to specify (i) which user-selectable task is currently selected by the user, and (ii) where within the ordered list the user-selectable task falls.

4. One or more computer-readable media as recited in Claim 1, wherein the display information includes a map of a network.

5. One or more computer-readable media as recited in Claim 1, wherein the parameter fields are configured to display information entered by a user.

6. One or more computer-readable media as recited in Claim 1, wherein the parameter fields are configured to provide locations to receive information entered by a user, the information being appurtenant to the user-selectable task.

7. One or more computer-readable media as recited in Claim 1, further comprising computer executable instructions that, when executed, direct the computer to: display a third area simultaneously with the first and second areas, the third area including at least one tip presented to a user to assist in completing one of the user-selectable tasks selected by the user.

8. One or more computer-readable media comprising computer executable instructions that, when executed, direct a computer to: display a Web-based user interface associated with performing provisioning in a network, the Web-based user interface comprising pages including a first area having a graphical workflow indicator that provides an ordered list of user-selectable tasks associated with performing the provisioning.

9. One or more computer-readable media as recited in Claim 8, further comprising computer executable instructions that, when executed direct the computer to: display a second area simultaneously with the first area on at least a portion of the pages, the second area containing display information and/or

parameter fields with content necessary to complete operations corresponding to a particular one of the user-selectable tasks from the first area.

10. One or more computer-readable media as recited in Claim 8, wherein each of the user-selectable tasks contains a hypertext link to a particular one of the pages to enable a user to navigate through the ordered list of user selectable tasks associated with performing the provisioning of the network. .

11. One or more computer-readable media as recited in Claim 8, further comprising computer executable instructions that, when executed direct a computer to: display a tip area in conjunction with graphical workflow indicator on at least a portion of the pages, the tip area including an instruction that is associated with assisting the user to perform one of the user-selectable tasks.

12. A system, comprising: a memory comprising a set of computer-executable instructions; and a processor coupled to the memory, the processor configured to execute the computer-executable instructions for displaying Web-based pages on a display device, each Web-based display page comprising:

- a first area containing a graphical workflow indicator that provides an ordered list of user-selectable tasks associated with performing provisioning in a network; and

- a second area containing display information and/or parameter fields associated with a particular one of the user-selectable tasks, such that when a particular one of the user-selectable tasks is selected from the first area, the display information and/or parameter fields necessary to complete operations

associated with the particular one of the user-selectable tasks are presented in the second area.

13. The system as recited in Claim 12, wherein each of the user-selectable tasks contains a hypertext link to a particular one of the Web-based pages and enables navigation through the ordered list of user selectable tasks associated with performing the provisioning of the network.

14. The system as recited in Claim 12, wherein the graphical workflow indicator includes a numeric indicator configured to specify (i) which user-selectable task is currently selected by the user, and (ii) where within the ordered list the user-selectable task falls.

15. The system as recited as recited in Claim 12, wherein the display information includes a map of a network.

16. The system as recited in Claim 12, wherein the parameter fields are configured to display information entered by a user.

17. The system as recited in Claim 12, wherein the parameter fields are configured to provide locations to receive information entered by a user, the information being appurtenant to the user-selectable task.

18. A method for displaying Web-based pages on a display device, comprising:

displaying on each Web-based display page a first area containing a graphical workflow indicator that provides an ordered list of user-selectable tasks associated with performing provisioning in a network;

displaying on each Web-based display page a second area containing display information and/or parameter fields associated with a particular one of the user-selectable tasks, such that when a particular one of the user-selectable tasks is selected from the first area, the display information and/or parameter fields necessary to complete operations associated with the particular one of the user-selectable tasks are rendered in the second area.

19. The method as recited in Claim 18, wherein each of the user-selectable tasks contains a hypertext link to a particular one of the pages to enable a user to navigate through the ordered list of user selectable tasks associated with performing the provisioning of the network.

20. The method as recited in Claim 18, wherein the graphical workflow indicator includes a numeric indicator configured to specify (i) which user-selectable task is currently selected by the user, and (ii) where within the ordered list the user-selectable task falls.

21. The method as recited in Claim 18, wherein the display information includes a map of a network.

22. The method as recited in Claim 18, wherein the parameter fields are configured to display information entered by a user.

23. The method as recited in Claim 18, wherein the parameter fields are configured to provide locations to receive information entered by a user, the information being appurtenant to the user-selectable task.

24. The method as recited in Claim 18, further comprising displaying a third area simultaneously with the first and second areas, the third area including at least one tip presented to a user to assist in completing one of the user-selectable tasks selected by the user.